

## **Cancellation Policy**

We understand that sometimes plans change. If you need to cancel or reschedule your booking, please let us know as soon as possible. Our cancellation policy is as follows:

**1. Cancellations or Rescheduling:**

- Cancellations or rescheduling must be made at 7 days in advance.
- If you cancel or reschedule within this time frame, there will be no charge.

**2. Late Cancellations:**

- Cancellations made less than 7 days in advance will be required to pay the remaining balance in full.

**3. No-Shows:**

- If you do not show up for your scheduled booking and do not inform us in advance, the full remaining balance will be charged.

**4. Emergency Cancellations:**

- We understand that emergencies happen. Please contact us as soon as possible, and we'll handle these on a case-by-case basis.

**5. Refunds:**

- Refunds for cancellations will be processed within 10 business days. All deposits are non-refundable.

Thank you for your understanding and cooperation. We look forward to providing you with an unforgettable experience.